

Manager Airport Services

Air Astana JSC
Frankfurt/ Main, Germany



Air Astana is the principal airline of Central Asia and the first carrier in the CIS/Eastern Europe to be awarded the 4-Star rating by Skytrax in its World Airline Awards, in addition Air Astana was named as “The Best Airline in Central Asia and India” 2012 –2025. Air Astana is serving more than 60 destinations worldwide via its hubs Astana and Almaty using a young and modern fleet of Boeing and Airbus aircraft. Air Astana is a full member of the International Air Transport Association and was the first airline in Kazakhstan to achieve EU EASA Part 145 aircraft maintenance certification.

We are currently looking for our Frankfurt airport team and in a full-time position:

The Position

**Manager Airport Services (f/m/d)
Frankfurt/ Main
full-time employment
Maternity leave replacement**

The Role

- As Manager Airport Services, you will represent Air Astana's interests at Frankfurt Airport and coordinate operational activities with various stakeholders. You will act as the primary liaison between the airline, airport authorities, governmental agencies, and service providers to ensure the safe, efficient, and compliant operation of airline services.

Requirements

- University degree or equivalent professional qualification.
- Minimum 2–5 years of management experience within the aviation industry.
- Solid knowledge of airport operations and customer handling processes.
- Proven experience working at German airports.
- Strong understanding of aviation regulations and compliance requirements, particularly in line with LBA guidelines.
- Experience managing and coordinating external suppliers and service providers.
- Knowledge of Frankfurt Airport (FRA) procedures is considered an advantage.
- Fluent German and English language skills are mandatory; Russian language skills are an advantage.
- Advanced proficiency in Microsoft Office applications, especially Word and Excel.

- Ability to work independently, make decisions confidently, and take ownership of operational responsibilities.
 - Strong communication, organizational, and problem-solving skills.
 - The staff is expected to work independently and have the ability to make decisions.
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If you are looking for an interesting, challenging role and be a part of an Airline team that continue to serve highest standards of service to our customers you will enjoy this new opportunity. We offer a competitive remuneration package and benefits associated with the industry. You are welcome to apply for this position, latest by 23JUN2026 to:

via Air Astana website link:

<https://job.airastana.com/en/Home/VacancyInfo/41cc59b3-28a0-6c16-59fe-503b30d9c040>

or

fra.sales@airastana.com

Should you have further questions, please do not hesitate to contact us:

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